



U.S. Army Financial Management Command (USAFMCOM)

Over the Counter Channel Application



OTCnetSM
Deposits Made Simple

February 2013

UNCLASSIFIED

Agenda

- OTCnet Overview
- Check Capture Overview
- Benefits
- Current Status and Metrics
- Initiatives
- Technical Support
- Program Stakeholders
- Online Resources

OTCnet Overview

- OTCnet financial services is a secure web-based system combining the functionality and features of two former applications:
 - ✓ Paper Check Conversion Over the Counter (PCC OTC), an application that electronically processed US checks presented for cashing or payment
 - ✓ Treasury General Account Deposit Network (TGAnet), an application that processed US currency, foreign currency cash, and foreign check item deposits

Check Capture Overview

- Retains the same basic functions of PCC OTC
- OTCnet has an Online and Offline application:
 - ✓ Online Application
 - Web-based
 - Constant LAN connectivity required
 - ATO/CON not needed to operate
 - ✓ Offline Application
 - Software-based (ATO/CON needed)
 - Used throughout OEF operations
 - Daily operations similar to PCC OTC

Benefits

- Check capture services provided to deployed Soldiers
- Application oversight
- Internal control measures
- Supports Treasury's Collections and Cash Management Modernization (CCMM) initiative

Current Status and Metrics

- OTCnet has been fully deployed throughout
- Offline application:
 - ✓ Afghanistan
 - ✓ Kuwait
 - ✓ Qatar
 - ✓ Saudi Arabia
 - ✓ Kosovo
- Online application:
 - ✓ Germany
 - ✓ Italy
 - ✓ Belgium
 - ✓ Netherlands
 - ✓ Korea
- OTCnet metrics (as of 1 Jan 2013)
 - ✓ Volume: 40K
 - ✓ \$83M

Initiatives

- Open issues resolution
- Program enhancements
- Work with TFMSC for policy updates
 - ✓ Disbursing policies
 - ✓ Internal control checklist
- Coordinate with national providers and colleagues on newly boarded systems (CIR, DRS, etc.) alignment

Technical Support

- Treasury OTC Support Center
 - ✓ Supporting OTCnet customer service needs
 - o 24 hours / day
 - o 7 days / week
 - o DSN: 510-428-6824 (options 1, 2, 4)
 - o 1-866-945-7920 (from DSN, first dial 809-463-3376)
 - o Email: fms.otcchannel@citi.com

Program Stakeholders

- United States Treasury
 - ✓ Financial Management Service (FMS)
 - ✓ EagleCash Sustainment Team (ECST)
 - Embedded throughout OEF
 - Provides wellness visits to FMSU/FMSDs
- Citi
 - ✓ Customer support
 - ✓ Developers and trainers
- United States Army Financial Management Command (USAFMCOM):
 - ✓ E-Commerce Directorate

Online Resources

- FMS' OTCnet Homepage:
<https://www.fms.treas.gov>
 - ✓ Official OTCnet homepage
- FMS's Web-based Training Resources:
<http://www.fms.treas.gov/otcnet/training.html>
 - ✓ Web-based training (role specific) provided by FMS
- USAFMCOM's OTCnet Homepage on AKO:
<https://www.us.army.mil/suite/page/660654>
 - ✓ Internal documents and policies
 - ✓ Historical deployment documents